

NextiraOne Iberia provides leading communications technology to new holiday complex

Wireless voice and data connectivity crowns latest Madeira development

Paris – 21 January, 2008. NextiraOne Iberia has provided a converged network to the new four-star Golden Residence holiday complex in Funchal, on the Portuguese island of Madeira. Visitors and residents at the 172-apartment development will be able to enjoy the benefits of a flexible, convergent network based on Cisco technology.

Rooms all have internet access and the entire grounds are covered by a wireless voice and data local area network (LAN). The Golden Residence now has greater control over its processes thanks to the Property Management System. The Internet Protocol (IP)-based network is complemented with a Nevotek Voice over IP suite, all controlled by a Cisco Catalyst 3560 and Cisco CE500 system. Staff at the complex will benefit from 80 IP phone extensions and new front-office applications, such as Cisco Call Manager to better handle enquiries, and improved booking systems.

The Nevotek system also brings several business benefits to Golden Residence as well as providing new services to guests. The display functions operate over an internet browser based on standard protocols such as XML, which enables the development and integration of new services. Those currently available include:

- enabling easy access to a range of services provided by the hotel via a simple touch screen displayed on the IP terminal
- advertising through the IP terminal display to promote upcoming internal or external activities and facilities
- ability to send “voice e-mails”, get wake-up calls, see weather reports, check local services, currency exchange changes and flight updates

NextiraOne Iberia partnered with local telecoms services supplier Portugal Telecom to deliver the ‘FULL IP’ system to Golden Residence.

“We were looking for an innovative, easy to manage system that would enable us to differentiate ourselves – offering wireless connectivity across the hotel grounds while helping our staff to work even more efficiently,” said Roberto Almeida Santos, Financial Manager of Hotel Golden Residence. “Working closely with Portugal Telecom, NextiraOne’s communications experts were able to deliver exactly what we needed.”

Neil Moss, Director Marketing and Strategy for NextiraOne Europe, said: “The hotel and leisure market is key for NextiraOne. We see a lot of opportunity for us to demonstrate our extensive industry expertise in this growing and evolving market. The project at Hotel Golden Residence underlines our knowledge and ability to anticipate the client’s requirements in delivering effective, first class network solutions.”

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About NextiraOne

Headquartered in Paris, NextiraOne are Europe’s leading experts in communications services. We design, install, maintain and support all of our customers’ communications needs from voice to mobility, security and applications. We provide seamless, end-to-end communications solutions working with the leading technology vendors in the industry to deliver maximum business benefit to our customers.

Discover more at: <http://www.nextiraone-eu.com>

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